

MCDUFFIE COUNTY TRANSIT SYSTEM
DOT 5311 VANS
RULES AND REGULATIONS

- All riders must pay a fare. Those who do not pay will not be allowed to ride.
- All riders are required to wear seat belts.
- There will be no food, drinks, tobacco products, alcohol, controlled substances (drugs) or profanity used on the vans.
- The driver has the right to refuse transportation to anyone attempting to enter the van while intoxicated.
- Under no circumstances, will any rider or relative of a rider be allowed to be abusive on the van.
- All riders must be properly dressed and practice proper hygiene in order that other riders will not be offended.
- There will be no doubling back for forgotten personal items.
- It is the rider's responsibility to give a full 24-hour notice of all appointments. The appointments should be called into the transit office at (706)595-6683 before 2:00pm. The day before the appointment.
- McDuffie Transit goes to **Augusta only on Thursday**. All appointments should be made before 1:00pm and the van will leave Augusta by 3:00pm. McDuffie Transit goes to **Tri-County only on Thursday** for medical appointments should be mornings appointments only.
- Cancellations made less than 1 to 2 hours prior to pick-up can be considered no-shows. Suspension of service could result if 30% no-shows occur within a month. The van will wait on the riders no longer than 5(five) minutes. If the rider is not ready, it will count as a no-show.
- Minors must be accompanied by an adult escort.
- Riders must be ambulatory. They must be physically able to enter and exit the van with assistance from the driver. We have 6(six) wheelchair equipped vans in service and we need advance knowledge if the rider is in a wheelchair because each van can only carry one wheelchair bound rider at a time.
- **The driver cannot go inside a rider's house, stores or medical facility, etc. with the client.**
- This transit system exists to serve the citizens of McDuffie County. Remember that ridership is a privilege not a right. If the rules and regulations are not adhered to the riding privilege could be temporarily suspended or terminated permanently.



Transit Director

Ridership Rules Updated October 2022